



YMCA Calgary Child Minding

FAQ

Aug 9.2021

YMCA Calgary offers short-term care for children ages 6 weeks – 9 years while their parent/guardian uses our facilities.

Our Child Minding caregivers are passionate about creating a fun, safe and comfortable environment for infants and children. Caregivers apply best practices for healthy child development and include play-based learning theory into everything they do. Your child's stay is always fun and beneficial.

This document is intended to provide you with an overview of YMCA Calgary's Child Minding Service and booking processes scheduling to resume reopening beginning August 16.

Please Note - We are working towards all Child Minding appointments being managed through YMCA Calgary's regular registration system, allowing for on-line booking. The changes we are making now to service delivery are required to bring this enhanced feature to our Child Minding area. We will provide further information as it is available.

We look forward to seeing you soon!

Visit a YMCA Child Minding Open House Events

Please stop by to see us during one of our scheduled Open Houses. No appointment necessary

Shane Homes YMCA at Rocky Ridge	Wednesday, August 11	10:00-11:00am & 2:00 – 3:00pm
Remington YMCA	Thursday, August 12	10:00-11:00am & 2:00-3:00 pm
Brookfield Residential YMCA at Seton	Thursday, August 12	10:00 – 11:00am & 2:00 – 3:00pm

During the Open House you can -

- Tour the Child Minding area
- Speak with a member of our team
- Book your first child minding appointment(s)
- Purchase a Child Minding Punch card for fee payments (see details below)

Note - The Child Minding area will be set up for demonstration purposes only. We ask that children remain in the care of their parent/guardian during the visit and refrain from using equipment.

What ages of children do you accept into Child Minding?

Children aged 6 weeks – 9 years can utilize the Child Minding area.

Do I need to be a YMCA Member to utilize Child Minding?

YMCA Calgary accepts both Members and Non-Members into the Child Minding area. Members receive advance booking privileges and member pricing for the four program sessions each year. To receive member benefits and pricing, the child requires a YMCA membership.

What is a Child Minding appointment? When are appointments available?

YMCA Child Minding appointments are pre-set 1.5-hour time periods. A child may attend up to 3X/week.

As we begin our phased reopening of the Child Minding service, we will be offering care Monday - Friday during the hours of 8:30am-4:30pm.

Locations

Aug 16 – September 5.2021

OPEN: Shane Homes YMCA at Rocky Ridge, Remington YMCA, Brookfield Residential YMCA at Seton

August 30 – September 5.2021

OPEN: Locations listed above PLUS Melcor YMCA at Crowfoot & Shawnessy YMCA

Appointment Times: Monday - Friday

8:30am-10:00am 10:30am-noon 1:00pm – 2:30pm 3:00-4:30pm

A ½ hour area cleaning/reset time is provided between bookings to support health and safety measures.

Evening and weekend hours will be planned for, and made available, as we assess the needs of the community and move into more regular YMCA programming this Fall within our facilities. This will include the ability to block book appointments.

How do I book a Child Minding Appointment?

Child Minding Appointment bookings will begin, in person, at the scheduled Open Houses for each location.

More Open Houses will be scheduled for Shawnessy YMCA and Melcor YMCA at Crowfoot to meet reopening needs.

Available Child minding appointments are limited to ensure we maintain appropriate staff:child ratios. Pre-booking is recommended.

On occasion, “day of” bookings will be available. Please call to inquire.

Door signage will also be posted indicating if all appointment times are “full” for the current day.

Brookfield Residential YMCA at Seton 587-392-5583 ChildMinding.BY@calgary.ymca.ca	Remington YMCA 403-351-8265 ChildMinding.RY@calgary.ymca.ca	Shane Homes YMCA at Rocky Ridge 403-351-5261 ChildMinding.ROY@calgary.ymca.ca
Melcor YMCA at Crowfoot 403-241-4618 ChildMinding.CFY@calgary.ymca.ca	Shawnessy YMCA 403-254-3217 ChildMinding.SHY@calgary.ymca.ca	Saddletowne YMCA <i>Child Minding services are currently unavailable</i>

Call-in bookings can be made by calling the Child Minding area directly – our area is not always staffed so please leave contact details using a number we can best reach you at. As our areas reopen, we will have an increased presence within the facilities.

Can I visit the Child Minding Area prior to my child's first visit?

Please plan to visit one of our Child Minding areas during one of the above scheduled Open House times. Once we are open, we will do our best to accommodate tours with our priority being the care of children during scheduled operating times.

What Health & Safety Measures are in Place?

The health, safety, and wellbeing of all is a priority for YMCA Calgary. For general health and safety measures, as well as current Covid-related controls, please visit our website at www.ymcacalgary.org/

Within the Child Minding area, our team will practice increased sanitation and disinfection practices as well as personal hygiene measures for themselves and the children in their care; supporting children as needed.

YMCA Calgary's staff team will continue to wear masks when interacting with children. Children aged 2 years and older are welcome to wear a mask should their parent/guardian wish them to.

We will be operating with the understanding that children and staff within the Child Minding area are healthy. We require any child or staff exhibiting signs of illness to remain out of the Child Minding area until they have been symptom free for at least 24 hours and are feeling well.

Our staff team is required to complete a daily health screening and it is recommended for YMCA facility users. It can be found [HERE](#)

Health screening questions will be available within the Child Minding area and all children will have their temperature taken prior to being accepted into the area.

The additional health measure of temperatures being taken using a contactless thermometer is in keeping with those utilized within YMCA Calgary's licensed child care centres. For reference, typical normal temperatures for children are:

- Mouth: 35.5-37.5°C (95.9-99.5°F)
- Underarm: 36.5-37.5°C (97.7-99.5°)
- Ear (not recommended in infants): 35.8-38.0°C (96.4-100.4°F)

The acceptable temperature range for children is between 35.5 - 38.0°C using a contactless thermometer.

What are the Fees and How do I Pay for Child Minding Services?

	Fee listed is for a 1.5-hour Appointment	
	Member*	Non- Member
Infant (6wks – 23 months)	Free	\$9.75
Child (2 - 9 years)	\$6.30	\$9.75

* To receive member benefits and pricing, the child requires a YMCA membership.

NEW - To support streamlined sign in/out processes as well as payment requirements for Child Minding services, all payments will be made using a pre-paid Child Minding Punch Card. Punch cards are in denominations of \$30 and can be purchased at Member Services. Following each Child Minding visit, payment for that visit will be deducted from your card.

Families receiving YMCA financial assistance will be able to purchase a Punch Card at a discounted fee as per their YMCA financial assistance agreement.

Cancellation policy

During our reopening phase, we will accept Child Minding cancellations up until the booked appointment time. Please call the Child Minding area and provide the following details, leaving a message is acceptable -

Your name and your child's name

The date and time of the scheduled appointment

Urgent health information – please contact the YMCA branch directly and ask to speak with a Duty Manager for assistance.

What is the Sign In & Out Process?

All children will be signed in and out by a member of our team. The child's parent/guardian is required to show government issued photo ID upon both drop off and pick up of their child to support Child Safety and Protection practices.

The child and their parent/guardian will be provided with coordinating numbered tags to further support safety practices.

If a different parent/guardian will be picking up a child than who dropped them off, please communicate this information at the time of drop off to the team. The 2nd individual will require the original numbered tag provided at the time of drop off.

What does my child need to bring?

The Child Minding area is equipped with toys and equipment for children aged 6 weeks – 9 years of age. Not all items will be on display and circulation of items occurs regularly. We encourage you to leave non-essential items at home. This includes all electronic devices.

Please provide -

Age-appropriate snack for your child. Please ensure that it has been prepared for serving. We are unable to prepare food items for children other than the warming of provided milk or formula

NOTE: The Child Minding area is nut-free – nuts and products containing nuts are restricted

Indoor footwear - closed toe/heel shoes are recommended to help protect little toes

Each Child Minding area has cubbies available for the storage of outdoor clothing etc.

Have Questions?

Please visit us during one of our scheduled Open House events or contact us using the information provided above.