



REGISTRATION – SUMMER CAMP 2020

RETURNING CAMPERS NOTE: Siblings of returning campers share returning camper status. Call us prior to Nov 18 to add them to your account.	DATE	REGISTRATION BEGINS AT 8:30AM
Camps with start dates of Jul 5 & 12	Tuesday November 19	◆ No more early morning line ups! <i>Our online system can now handle a large volume of registrations. Although you can still register at a YMCA location or over the phone, online registration will be the quickest way to complete your camper's registration.</i>
Camps with start dates of Jul 19 & 26	Wednesday November 20	◆ ONLINE Online registration is the fastest way to register. Our camps fill up quickly.
Camps with start dates of Aug 2 & 9	Thursday November 21	<ul style="list-style-type: none"> - At YMCA ONLINE, click <Login> - Click <Forgot Login Information> to retrieve your LOGIN ID and PIN - <i>Creating a new account will not allow you to register as a returning camper</i>
Camps with start dates of Aug 16 & 23* *excluding Family Camp	Friday November 22	◆ CALL us if you need help, do not have access to a computer or wish to apply for financial assistance. <ul style="list-style-type: none"> - 403-269-6156 or 1-866-430-9622 - If you are on hold, stay on hold – calls are answered in the order they are received - If the line is busy, call back until a line becomes free

Registration tips

You may register for one family only. You do not need to be the camper's parent.

TIP: Check availability and talk to your camper about a "second choice" prior to registration day. Camps fill up quickly.

TIP: Coordinate dates with friends prior to registration day.

TIP: Have your credit card ready for the quickest registration.

Payment options

- A* Pay the full amount upon registration
- B* Pay 25% per camp upon registration and schedule the remainder over five months
Dec 17, Jan 17, Feb 17, Mar 17 and Apr 17, 2020
- C Pay 25% per camp upon registration and schedule the remainder for Apr 17, 2020

**option available online*



A \$25 administration fee will be charged for all declined credit card and EFT payments.

If payment is not received before the next payment is due, the camp registration will be cancelled and the amount owing will remain on the account until it is paid.

If a payment is declined for insufficient funds or any other reason, YMCA Calgary is not responsible for any costs charged by the client's financial institution.

Financial Assistance

- Families applying for Financial Assistance through our Let's Raise Campaign may register **by phone or in-person** on the appropriate day. The deposit amount arranged prior to registration week is paid at this time.
- **IF** you are comfortable paying a deposit of 25%, complete your registration online and schedule the remainder by credit card. The Camp office will adjust your payment schedule upon approval of your application.
- The application and supporting documents must be received by the Camp office within 14 days following your registration.

Ages

- Our programs are designed to be age appropriate to ensure the best camp experience possible.
- Campers must be turning the age identified in each group by December 31, 2020.

Friend Requests

- You may request for your camper to be grouped with one friend. They must be registered in the same age group and camp option.
- Requests are made after registration when you complete your camper's medical information. Instructions will be sent in the spring of 2020.

Waiting Lists

- A child may be on a maximum of two waiting lists; OR
- A child may be registered for a camp and be on a waiting list for one additional camp
- Priority will be given to campers who are on a waiting list and who are not registered in another camp

Cancellation policy

- Cancellations received prior to May 1, 2020 are entitled to a refund of 75% of the camp fees. Written notice of the cancellation is required. No refunds will be issued for non-medical cancellations after May 1, 2020.
- A full refund minus a \$100 administrative fee will be granted for medical reasons only. Written notice of the cancellation as well as a Medical Certificate (physician's note) is required.
- Refunds will not be issued in instances where the camper is removed from the camp program at the choice or request of the camper or camper's parent(s)/ guardian(s) or is dismissed from camp for contravention of camp guidelines or the camp code of conduct for behaviour.
- Camp Chief Hector YMCA reserves the right to cancel programs due to insufficient registration, in which case a full refund will be issued.