



Frequently Asked Questions about Alberta Early Learning and Child Care (ELCC) Centres

About ELCC Centres:

In June 2017, the Alberta Government signed a multilateral Agreement with the federal government, provincial and territorial partners to support affordable child care initiatives across Canada. The Alberta Government is using the funding to create Alberta Early Learning and Child Care Centres that cap parent fees at \$25/day. This funding is for 3 years. The Alberta Government will use an evaluation process to assess the next steps of the ELCC Centres. At this time, the government has not released any information on funding more ELCC Centres in the future.

All YMCA Calgary Child Development Centres have received notice that they are successfully receiving funding. Therefore, effective May 1, 2018, all parent fees will be \$546.00/month. This monthly fee is upon recommendation from the government and aligns with the provincial subsidy level.

YMCA Calgary Child Development Centres – all are ELCC Centres:

Gray Family Eau Claire YMCA Child Development Centre, 101 – 3rd St SW

Director: Margaret Ferriss

T 403-781-1666

E margaret.ferriss@calgary.ymca.ca

Shane Homes YMCA Child Development Centre, 11300 Rocky Ridge Road NW

Director: Amaka Amadike

T 403-351-6744

E nwamaka.amadike@calgary.ymca.ca

ECCO Child Development Centre in Remington YMCA, 108 Quarry Park Road SE

Director: Amie Roach

T 403-351-8288

E amie.roach@calgary.ymca.ca

Quarry Park Child Development Centre, 10702 – 18th St SE

Administrator: Kathleen Bursey

T 403-351-6689

E kathleen.bursey@calgary.ymca.ca

Shawnessy YMCA Child Development Centre, 333 Shawville Blvd SE

Director: Sheina Mark

T 403-254-3211

E sheina.mark@calgary.ymca.ca

Saddletowne YMCA Child Development Centre, 180, 7555 Falconridge Blvd NE (in the Genesis Centre of Community Wellness)

Director: Emilia El Atrach

T 403-537-2722

E emila.elatrach@calgary.ymca.ca

Seton YMCA Child Development Centre - scheduled to open Winter 2019, 19340 – 45th St SE

E childcare@ymcacalgary.org



Frequently Asked Questions (FAQs)

Who is eligible to receive \$25/day child care at the YMCA ELCC centres?

- All children registered with a YMCA Calgary Child Development Centre are eligible for \$25/day child care.

What is the monthly fee at a YMCA ELCC centre?

- Effective May 1, 2018 all parent fees will be \$546/month/child. All children enrolled will be charged the same fee regardless of age.
- The \$546/month/child has been set upon recommendation from the government. It is based on an average number of days per month per year x \$25 as well as aligning with the current provincial child care subsidy rate.
- Fees will be charged each month. Full fees will be charged for children who miss any part of the month due to illness, vacation or choosing to not attend program field trips.

What will the fees be if I have provincial child care subsidy?

- If you are currently approved to receive provincial child care subsidy your parent portion will be adjusted accordingly. For those that receive maximum subsidy, the parent portion will be \$0. Maximum subsidy rates are \$628 for children 18 months and under and \$546 for children 19 months up to grade 1.
- If a child who has subsidy should not attend the required hours, families are responsible for paying the balance owing

Is part time care available?

- Part time care is limited within YMCA Child Care Centres as we do give priority to full time registrations. If available, part time care will be charged at \$25/day regardless of the length of time the child is in care.

If I register my child at one YMCA ELCC Child Care centre but would prefer another location, can I transfer my child when a space becomes available?

- Yes. The YMCA tries to accommodate all families; however, we cannot guarantee a continuation of care if a family wishes to transfer between locations.
 - Priority of children joining YMCA centres is as follows - Siblings of children already attending the program, siblings of children attending another YMCA Child Care program, transfers from another YMCA Child Care program, general public waitlist

Will this increase how many children will attend the YMCA Child Care centre?

- Our goal is to serve the children and families in the community. The centres are licensed to serve a maximum number of children based on the size of the centre and each classroom. New children will only be joining the centre if we have available space. Our ratio for Educators to children does not change as this is a provincial licensing requirement.



Will YMCA Calgary Child Care Centres maintain waitlists?

- Yes. Each YMCA Child Care Centre maintains its own waitlist. Families may choose to place their child on a centre's waitlist should a space not immediately be available or they are looking for care in the future.
- Registration on waitlists is limited and placement on the waitlist does not guarantee a child care space as children of the correct age are placed into the available space.

Is there a cost to go on a YMCA Child Care Centre waitlist?

- There is a non-refundable \$50/family wait list fee at each centre. A family may be placed on one additional YMCA child care centre wait list at \$0 fee.

How will I know when a space becomes available for my child?

- When a space within the centre becomes available, the family will be contacted using the main phone number and email on the family account. A family will be provided with 24 hours to respond. Should a family not respond or wish to delay a start, a note will be made on the file and the next family on the list will be contacted. The child will remain on the waitlist until YMCA Calgary places them in the centre, the family asked them to be removed or three offers of a space have been made and refused.

If I have specific questions about a YMCA Calgary ELCC Child Care Centre who should I speak with?

- Please contact the centre director for the location of your choice. Contact information is available above.