



YMCA Survey Results

Thank you for completing our Membership Satisfaction and Involvement Survey. In the Spring, we asked for your feedback. Here is what you said about the Shawnessy YMCA:

Number of completed surveys	412
Overall satisfaction	78%
Engaged and Knowledgeable Staff/Volunteers	77%
Opportunities for Members to Learn and Develop	67%
Building Positive Relationships	69%
Friendly and Welcoming	84%
Safe	81%
Clean and Well Maintained	82%
Convenient	75%