



Shane Homes YMCA at Rocky Ridge

Frequently Asked Questions

When will the facility open?

The facility is scheduled to open January 15, 2018

When will tours and membership sales be available?

Tours and sales begin December 1, 2017

When are facility rentals available?

We are taking applications now. Rental spaces are available as of February 1, 2018. For more information visit ymcacalgary.org/shanehomesy-rentals

What will be the hours of operation?

The Shane Homes YMCA Health, Fitness and Aquatics areas will be open from 5:30 am to 10:30 pm weekdays and 7:00 am to 8:30 pm weekends and holidays. Programming areas will close 30 minutes prior to closing time.

Where will the Shane Homes YMCA at Rocky Ridge be located?

11300 Rocky Ridge Road NW

How is the City of Calgary involved?

The City provided the funding for the project and is building and managing the construction of the new facility. YMCA Calgary is pleased to be working in partnership with the City to operate the facility as a YMCA.

What is happening with the existing Melcor YMCA at Crowfoot?

The Melcor YMCA at Crowfoot will remain open. In partnership with the new Shane Homes YMCA, both facilities working together will allow YMCA Calgary to expand its offerings to meet the diverse needs of the community in northwest Calgary.



Will the facility be accessible?

The Shane Homes YMCA will be fully accessible and will meet City of Calgary accessibility standards.

Admission Fees & Memberships

What will be the membership fees?

The membership fees will be the same as our other YMCA locations in Calgary and across Canada. Our membership offer includes city-wide access, meaning members have access to all YMCA locations in the city. The exception is our South Health Campus location which offers a South Health Campus Only membership at a reduced rate (this location does not have a pool facility).

Membership and drop-in pricing will be comparable to other YMCA Calgary facilities. Current membership pricing is available at ymcocalgary.org

What will be included with my membership?

Memberships to the Shane Homes YMCA will include aquatic centre (pools), strength and conditioning centre, track, climbing wall, gymnasiums and leisure ice facilities and access to all YMCA locations in Calgary and across Canada. Along with many other member benefits, members receive free access to drop-in fitness classes, discounted program rates and some free programs, advanced program registration and free or discounted child minding services.

What are the admission guidelines?

Admission guidelines will be similar to current YMCA access policies.

Groups renting space in the facility will be required to complete a rental agreement.

Picture ID will be required for all users accessing the facility.

Will financial assistance be available?

YMCA Calgary believes all Calgarians, of every age and income bracket, should have access to quality health, fitness and community programs that support their health and well-being. YMCA Calgary provides financial assistance for those who wish to register for membership, programs, or camps, but are not able to afford the full registration fee. Application forms are available at all YMCA locations and online at ymcocalgary.org.

Facility Amenities

The amenities at the Shane Homes YMCA at Rocky Ridge will include:



Aquatics Centre (pools)

One 8 lane 25m pool and one wave pool with a water slide, 'lazy river' and one on-deck hot tub

Ice Rinks

One NHL-sized rink and one leisure rink

Gymnasiums

Three full-size gymnasiums (university standard)

Fitness Centre

One fully-equipped Strength and Conditioning Centre with state-of-the-art cardio equipment, free weights, plate-loaded equipment, cable machines, Olympic lifting platforms and functional training areas

Running Track

One three lane, 180-metre indoor running track

Climbing Wall

Custom-designed indoor climbing wall

Multi-Purpose Rooms

Three functional studios for fitness classes and other activities

Theatre

The 300-seat performance theatre and multi-functional space that may be rented and used for:

- Recitals
- Dance Performances
- Theatre (rehearsals and productions)
- Speakers Series
- YMCA Children and Adult Programs

Art-making spaces

Two art-making spaces, one 'wet' and one 'dry'. These will provide opportunities for arts and crafts programming and, also, exhibition in a gallery space.



Calgary Public Library Services

Calgary Public Library will open the Rocky Ridge Library within the facility.

For more information, please visit calgarylibrary.ca

Child Care

There will be a **62 space full-day licensed child care**. This will be operated by YMCA Calgary and available to children age 12 months to 6 years.

The child care will utilize the YMCA Playing to Learn curriculum, a national YMCA curriculum that aligns with primary school benchmarks and helps children discover learning through creative play.

There will also a **Child Minding services** on-site. This is a short-term babysitting service for parents to use while at the YMCA. It will be available to children aged six weeks to 8 years, and may be booked for a maximum of 2 hours per day per child.

YMCA Calgary **does not offer licensed before-and-after school care** for children in grades 1-6. However we have specific programming and drop-in opportunities for un-parented children 8 yrs. of age or older taking place in the after-school hours.

Food services

Food services will be available onsite. More details will be available closer the opening date.

Physiotherapy and Massage Therapy

Both physiotherapy and massage services will be available on-site. More information on these services will be made available closer to the opening date.

Outdoor areas

Outdoor areas will include a basketball court, skateboard park and access to pathways and nature trails.

What type of locker rooms will be in the facility?

Locker rooms facilities will include one male locker room, one female locker room and a universal locker room. There will not be plus-level locker rooms (private locker rooms with extra services) at this facility. The nearby Melcor YMCA at Crowfoot and some other locations offer plus locker rooms.

The universal locker room is a coed shared space, which is equipped with private cubicles for changing. Cubicles vary in size, some can accommodate individuals, families and wheelchair users and attendants. All showers and washrooms are individual access only.



Will there be towel service?

Towel service will not be available.

What type of programs will be offered?

This facility will offer a full suite of quality YMCA programming including:

- Drop-in Fitness Classes (Cycling, Yoga, Step)
- Swimming Lessons
- Youth programs
- Preschool programs
- Adult programs
- Day Camps
- Arts programs
- Skating/ice sport programs on both leisure and NHL-sized ice

What drop-in opportunities will be available for my family?

Drop-in opportunities include:

- Aquatic Centre with a wave pool, slide, on deck hot tub, lazy river and access to the 8 lane 25 m lap pool
- Leisure ice for recreational skating
- Gymnasiums
- Climbing

Rental Opportunities

Can individuals or groups rent portions of the building?

There will be various rental opportunities for the pools, gymnasiums, ice, theatre, and art spaces. Rental information will be posted on our website at ymcocalgary.org/shanehomesy-rentals

Can I rent spaces for birthday parties?

There will be multiple spaces to host birthdays. Booking details will be available closer to the opening date.

Will you have skate rentals and helmet rentals?

Skate and helmet rental services will not be provided at the Shane Homes YMCA at Rocky Ridge.



Careers and Volunteers

When will employment and volunteer postings be available?

There are many opportunities to work or volunteer at the Shane Homes YMCA at Rocky Ridge. Many employment and volunteer postings are now on our website. More will be added as they become available. Please visit: ymcacalgary.org/careers-volunteers/

Where can I obtain more information about the Shane Homes YMCA at Rocky Ridge?

Questions can be directed to the Shane Homes YMCA team at:

T: 403-351-6673

E: ShaneHomesY@calgary.ymca.ca

Where can I obtain more information about YMCA Child Care opportunities at the Shane Home YMCA at Rocky Ridge?

Questions can be directed to:

Caryl Broen

General Manager, Early Years

YMCA Calgary

E: childcare@ymcacalgary.org