



Camp Chief Hector YMCA

PO Box 250

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ymcacalgary.org

Camp Chief Hector YMCA Cancellation Policies – 2027

Summer Camp and Weekend Programs

- Cancellations less than 60 days before the program start date are charged a 25% cancellation fee
- Cancellations less than 14 days before the program start date will be charged the full camp fee
- Medical cancellations will receive a refund with a valid note from your primary health care provider
- Cancellations due to illness, on the first day of program or after, will be pro-rated from the time of the cancellation
- Refunds will not be issued where a camper is removed from the camp program at the choice or request of the camper or parent(s)/guardian(s), or because of not following the camper code of conduct for behaviour or camp rules
- Should we not be able to offer day camps safely under government restrictions, refunds and payment options will be provided

Outdoor School Bookings:

Late cancellations cause significant hardship for our charitable operation and impede our ability to provide affordable programs and services. As a result, if a confirmed booking is cancelled, the non-refundable deposit is held to cover costs associated with booking and planning and cannot be transferred to another program.

If written cancellation is received prior to the scheduled start date of your booking, the following conditions apply:

90 Days' or more notice – no additional penalty (non-refundable deposit is forfeited)

89-60 Days' notice – the Renter will be invoiced at 50% of the total booking cost (or decrease the number of participants by up to 50% without penalty)

59 Days' or less notice – the Renter will be invoiced at 90% of the total booking cost (or decrease the number of participants by up to 10% without penalty)